

ALMEX CONNECT

REMOTE ASSISTANCE & TROUBLESHOOTING

As part of your SG1 Switchgear build and customization, or your EMSYS LSRS install, Almex offers the option to allow for remote service and troubleshooting from experienced Almex support staff. Our experts will be able to assess your equipment without commuting delays and through encrypted communication to ensure the maximum security.

Simultaneously provide support to devices connected via USB and Ethernet with Automatic IP assignation (DHCP) or static IP in the range of 192.168.1.3 onwards. Should an issue arise, the SG1 can be hooked up to the Almex Connect box and your Almex support person can access the Almex Connect remotely to get the data and diagnostics of your SG1 Switchgear to troubleshoot and resolve your issues.

This remote access connectivity option is available via WIFI or cell data connection (4G).

FEATURES:

- Access to experienced Almex support staff to trouble-shoot any issues with your SG1 remotely
- Switching connectivity is as easy as swapping the configuration cards included with the equipment
- Bright On-Line indicator to show if the device is ready for remote support
- Test push button to verify that the equipment is connected to power and the online indicator works
- Waterproof connections and enclosure
- Includes waterproof power cable and USB cable to connect to the SG1 temperature controller

OPTIONS:

- WIFI or cell data remote connectivity
- WIFI: Wired or wireless connectivity, all in one case. IEEE802.11b/g/n, 2.4GHz - Channels: 1 to 11 (inclusive)
- Cell connectivity: Depending on the destination country the 4G version may be different due to the frequency bands. Two cases, accessories case containing antenna, mounting hardware and cables. LTE: 00MHz(B12/B13), 850MHz(B5), 1700MHz(B4), 1900MHz(B2). UMTS/HSPA: 850MHz(B5), 1900MHz(B2)



PRODUCT CODE	DESCRIPTION	DIMENSIONS - IMPERIAL (TxWxL)	WEIGHT - MET/IMP
BAT-CON-020	Almex Connect - SG1 – WIFI connectivity	274.3 mm x 250.2 mm x 123.7 mm (10.7" x 9.8" x 4.9")	2.34 kg (5.16 Lbs.)
BAT-CON-041	Almex Connect - SG1 – Cell Data (4G)	274.3 mm x 250.2 mm x 123.7 mm (10.7" x 9.8" x 4.9")	2.11 kg (4.65 Lbs.)
	Accessories case:		1.74 kg (3.83 Lbs.)

GL

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